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| <b>SUBJECT:</b>                  | <b>Annual Report of the Statutory Director of Social Services</b> |
| <b>MEETING:</b>                  | <b>Council</b>  |
| <b>DATE:</b>                     | <b>28<sup>th</sup> July 2016</b>                                  |
| <b>DIVISIONS/WARDS AFFECTED:</b> | <b>All</b>  |

## **1 PURPOSE**

- 1.1 To provide Council with the Annual Report of the Statutory Director of Social Services.

## **2 RECOMMENDATIONS**

- 2.1 Council consider and endorse the analysis in 2015/16 Annual Report of the Statutory Director of Social Services concerning the performance, and impact, of adult and children's social care and health services over the last financial year.
- 2.2 Council also consider and endorse the 2016/17 areas for improvement set out in the report to address the critical risk and developmental issues in social care and health.

## **3. KEY ISSUES**

- 3.1 This is the Annual Report of the Statutory Director of Social Services, and reflects on the financial year of 2015/16. The report is intended to reflect on progress in delivering the priorities for 2015/16 set out in last year's annual report, performance for that year, and, maps out the key areas for development and improvement in 2016/17. It enables the Care and Social Services Inspectorate for Wales (CSSIW) to test out whether our assessment of progress and development is consistent with the range of evidence gathered and presented to them as well as their direct experience through site visits, regulatory activity and themed inspections. The format of the report is a matter for each Director and Council, but the Director must report on performance and risk and set out plans for improvement in relation to getting help; services provided; the effect on people's lives; shaping services; delivering social services; and providing direction. The annual report provides an opportunity to reflect on what we are doing to make a difference to the lives of the most vulnerable citizens of Monmouthshire, what we do well, and where we need to do even better. The report explains the context in which we are working and how we will improve and modernise.
- 3.2 This Annual Report, alongside the appended reports from the Head of Adults and Head of Children's Services is a balanced analysis of Social Care and Health in Monmouthshire. There is some excellent, leading edge, practice, workforce development, service provision and commissioning. The remodelling

of care at home through the roll out of the Raglan Project is just one example of where this is the case. There are also areas where we need to accelerate an ambitious programme of sustainable improvement. An in-depth review of children's social services has highlighted too much variability in the way we support children and young people. The overall message in this report is that we are one Social Care and Health department and it is important that we organise ourselves, and align our programmes of work and resources, to address inconsistency in standards and the outcomes for our citizens.

- 3.3 The Annual Report articulates a vision and associated priorities for Social Care and Health in Monmouthshire which seeks to build on the many strengths that exist with the aim of delivering consistently excellent outcomes across the board. This is within the context of the new legislative framework for Social Services in Wales, the Social Services and Well-being (Wales) Act (2014), the increasing challenges of demography which could significantly increase demand for social services, and reducing budgets. The annual report demonstrates how the further transformation of social care and health in Monmouthshire is a key part of the work to shape Future Monmouthshire. So much of the success of social care and health is dependent on resilient people, families and communities who live the lives they want to live without the need for care and support from statutory social services.

#### **4. REASONS**

To ensure that:

- 4.1 The Annual Report of the Statutory Director of Social Services is given due consideration by Council.

#### **5. RESOURCE IMPLICATIONS**

The Annual Report sets out the financial performance of Social Care and Health in 2015/16. It describes the financial context and challenges for coming year and beyond.

#### **6. WELLBEING OF FUTURE GENERATIONS IMPLICATIONS (INCORPORATING EQUALITIES, SUSTAINABILITY, SAFEGUARDING AND CORPORATE PARENTING)**

The report gives a performance appraisal and priorities for improvement. There are no Wellbeing of Future Generations Implications and in this context, an assessment form is not provided. The report provides analysis of safeguarding performance and priorities.

#### **7. CONSULTEES:**

Social Care and Health DMT  
Senior Leadership Team  
Adult and CYPE Select (inquorate meeting 20<sup>th</sup> June 2016)  
Cabinet (7<sup>th</sup> July 2016)

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